

## Leading Hospitality Push-to-Talk App

# Collaborate at the Push of a Button

Over 150 global hospitality teams use Zello's push-to-talk solution to communicate and collaborate. Workers complete complex tasks easily with Zello by talking to each other like they're in the same room. This boosts the efficiency of hotel staff, saving time and money.

Guest satisfaction grows with faster response times. Training is simple, and user adoption increases without bulky, outdated radios. **Our customers cut costs and increase communication anywhere on and off property:** 





























## **Increase Collaboration**

**Real-time Communication:** Push to talk for live voice messaging one-to-one or in a group. Playback at any time.

**Accessories:** Choose from the widest selection of hands-free accessories for safety and convenience.

**Efficiency:** Use less data than comparable tools. The app is available in 22 different languages.

**Convenience:** Use with most smartphones and any WiFi or mobile data connection. Save all messages for easy playback.

## **Simplify Management**

**Centralized Administration:** Add, remove, and manage users from a web-based Management Console.

**Scale & Customize:** Create unlimited group channels (F&B, Housekeeping, Front-of-House) with up to 3,500 users each.

**Privacy & Security:** Control access to sensitive conversations by creating private channels.

**Keep Ironclad Records:** Archive every message for simple conflict resolution and records of productivity.

#### How it works



Set up your network of group channels and customize who talks to whom.



Install Zello on connected devices and point the app at your network.



Push to talk! Enjoy instant live voice and send images and texts.



Zello optimized operations at our property. If you can't service the guest, then what's the point?"

Jim DeVore,
IT Director at Wyndham Hamilton Park

## **Provide Superior Customer Service**



Drivers and dispatchers equipped with Zello communicate at the press of a button, so materials are delivered at the right place and time. Boosting the efficiency of your workers keeps projects on time and under budget.

#### **Use Accessories**

Accessories like headsets, buttons, and microphones allow Zello users to hear clearly in exceptionally loud environments and while handling valuable merchandise. We work closely with accessory vendors to ensure that approved devices are truly push-to-talk, even while locked or running Zello in the background.

For a complete list of our approved accessories, visit zello.com/accessories

### 24/7 Customer Support

A dedicated Zello representative assists with onboarding, training, and troubleshooting. 24/7 technical support included at no extra cost.

## **Supported Devices**

Android 4.0.3+

iOS 8.0+

Windows CE 5.0+

Windows desktop XP+

LMR/Two-way radio and pre-approved gateway

## **Technical Specs**

Automatic software updates

Unlimited channels

Up to 3,500 active participants per channel

Under 0.1-second channel ready (WiFi)

Under 0.5-second transmission latency (WiFi)

Opus codec

12 Kbit/s default data use option

RSA 1024-bit authentication

AES 256-bit encryption

Transport Layer Security (TLS) for client to server security

#### **Ask Us About Zello**

Email: sales@zello.com | Phone: 1-512-270-2039

Try Zello risk-free today | Free for 30 days, up to 10 users | zello.com/work